

## MAIN RULE

1. Entering in this camping means you are accepting this following rules and the others which Direction could add during the holiday season
2. A violation of any camp ground rule is grounds for eviction.

## RESERVATION RULES

1. Reservation will be confirmed after we check the accommodation availability, as soon as you will make a 30% deposit. You can send the deposit to the following bank details:

Speranza Hotel srl / Camping Telis  
Banco di Sardegna

Filiale di Tortoli  
IBAN : IT79C 01015 85390 000070692837  
SWIFT CODE / BIC CODE: BPMO IT 22XXX

Be sure you will write on the purpose of payment your name, the period of your stay and what kind of accommodation you mean to book.

2. Reservation binds the guest to pay the entire period booked even in case of late arrive or earlier departure.
3. If you are not happy with the accommodation you booked, you can call off just by paying the deposit.
4. If you want to call off your reservation, you must write an email or a fax up to 40 days before your scheduled arrive day. In that case you will have back the deposit decreased of 30, 00 Euros for the administrative cost. While if you call off your reservation within 40 days from your scheduled arriving day you won't have back any refund
5. It is forbidden to sell the reservation to other person afterwards.
6. In case you don't arrive here on your scheduled day we will reserve your accommodation not longer than 24 hours.
7. Full payment is required at the time you arrive in the camping. You are not allow to pay by check.
8. Daily tariff is calculated from the day you arrive to 12:00 of your final day. You must vacate the camping within 12:00 or you will be charged for another day.
9. The opening time will be displayed at Reception while the check out is within **12:00** (check the

camping rule to see more details).

**10.** You can enter in the accommodations starting from **16:00** on your arrival day and you must vacate it within **10:00** on your check out day.

## **CAMPING RULES**

1. Registration is required as soon as you are entering the camp site for the check in procedures therefore you shall give your ID card to the Receptionist for the check in procedures .
2. Daily visitors need to request permission to enter the camping. They shall give their ID card and pay the daily fee. They are not allowed to stay in camping after 24:00.
3. You can't enter to the camping without authorisation according to Art 614 C.P.P.
4. You shall wear the ID bracelets given by receptionist. You won't be able to use the swimming pools, the private beach and the others services if you are not going to wear it.
5. In case you use inappropriate behaviour in the pool area, the pool staff can cut off your ID bracelet so that you won't be allowed to enter that area any more.
6. All campers will occupy and place equipment only on the assigned pitch.
7. No persons shall park a vehicle on any campground pitch even if it is free or they will have to pay a daily fee for it.
8. The parking spot will be on charge the all year. It will be assaigned by Direction until availability permetting.
9. During High and Higher season you will be charged at least of the amount for 2 persons even in case you come alone.
10. It is strictly forbidden to drive nails on the trees or other where. No person shall deface or remove plants. No person shall deposit garbage or any kind of refuse on camping land or structures.
11. Fires are limited to certain areas.
12. All sound items are to be turned off during quiet hours and they can't be keep loud during other time so as not to disturb other campers.
13. Quiet hours are from 24:00 to 7:00. Direction may make exception in certain circumstances
14. Vehicles shall not move between 13:00 and 15:30 and again between 23:00 and 7:30. Direction may make exception in certain circumstances

15. You can load and unload your luggage just on your first and last day.
16. No person shall use bathrooms in different way they are supposed to be used.
17. The rental Units are fully stocked with utensils, crockery and bed linen for the right numbers of their guesses. Bath linen is not included on the price, but it can be provided if required.
18. Final cleaning is included unless you have pets with you, in that case you will have to pay 40.00 Euros for the extra cleaning. However you shall clean the cooking corner and empty the garbage can otherwise you will have to pay 30.00 Euros.
19. You will have to pay for everything you may damage.
20. No person shall take off staff from bungalow or from mobile homes to bring it somewhere else
21. Pets are allowed everywhere but in the swimming pool and in the beach.
22. We are not responsible or liable for any damage caused by tree falling or damage due to climate.
23. We are not responsible for any damage to your camping car or your vehicle
24. We are not responsible for any loss of money or valuables but those we keep under lock and key. We are not responsible for any customer injury.
25. You must bring to the reception any lost and found item
26. Opening period of commercial activities (like restaurant and market) may be not the same as Camping.